



Thanks for booking your surfing lessons with Coolum Surf School. Below is some information you will need to know before coming surfing with us.

*With large group bookings (10 or more people) a 20% deposit is needed to confirm the booking, payment can be made by direct deposit or credit card

*Confirmation of numbers for the group bookings need to be made by calling us on +61 438 731 503 24hrs prior to the event (one day event) or the beginning of the program (3-5 day event), if no change of numbers are made you will be charged for the higher amount of participants that were originally booked

*All lesson prices include GST

*All lessons include soft learner surfboard, body board (if needed), wet shirt, sunscreen or wet suit (winter months).

*Coolum Surfing School needs a signed disclaimer from every student participating in the event, before the events starts please have these form ready to give to the surf coach. If any students have any medical problems (e.g. Asthma, allergies, back, knees or neck problems), we (CSS) should be aware of, please pass these details to our coaches before the start of the event.

*All lessons meet at our learn to surf truck which is parked in the Coolum main beach car park this in located 50mts north of the Coolum Surf Life Savings Club, next to the skate park in Tickle Park, unless another meeting point has been prearranged. Students are asked to be there 15mins prior to the starting time.

*All students are recommended to bring with them adequate swimwear, towel, water and have applied sunscreen.

*If Coolum surfing school cancel program due to weather conditions being unsafe a full refund of deposit will be paid back. If your group cancel with less than 48hr notice Coolum Surfing School will keep the full deposit held.

CANCELLATION FEES:

The right is reserved in the event of cancellation to charge the following fees.

100% Cancellation fee inside 24hrs of departure time.

RESCHEDULING - available if 2hr prior to start time

NO SHOWS: 100%

WEATHER POLICY: If the beach is closed due to unsafe surf conditions Coolum Surf School will refund full lesson price

